Microsoft Research

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Learning to Interact

John Langford @ Microsoft Research (with help from many)

Slides at: http://hunch.net/~jl/interact.pdf

For demo:

Raw RCV1 CCAT-or-not:

http://hunch.net/~jl/VW_raw.tar.gz

Simple converter: wget http://hunch.net/~jl/cbify.cc

Vowpal Wabbit for learning: http://hunch.net/~vw

Examples of Interactive Learning



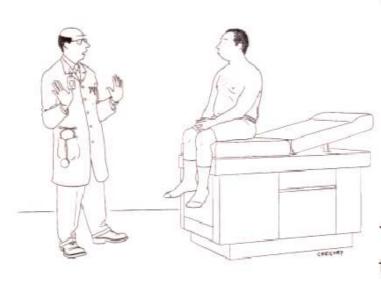


Repeatedly:

- A user comes to Microsoft (with history of previous visits, IP address, data related to an account)
- Microsoft chooses information to present (urls, ads, news stories)
- The user reacts to the presented information (clicks on something, clicks, comes back and clicks again,...)

Microsoft wants to interactively choose content and use the observed feedback to improve future content choices.

Another Example: Clinical Decision Making



"Whoa way too much information."

Repeatedly:

- A patient comes to a doctor with symptoms, medical history, test results
- 2 The doctor chooses a treatment
- 3 The patient responds to it

The doctor wants a policy for choosing targeted treatments for individual patients.

Examples of Interactive Learning



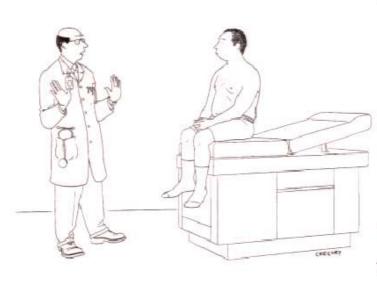


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The Contextual Bandit Setting

For
$$t = 1, ..., T$$
:

- **1** The world produces some context $x \in X$
- 2 The learner chooses an action $a \in A$
- **3** The world reacts with reward $r_a \in [0, 1]$

Goal: Learn a good policy for choosing actions given context.

The Evaluation Problem



Let $\pi: X \to A$ be a policy mapping features to actions. How do we evaluate it?

Method 1: Deploy algorithm in the world.

Very Expensive!

Use past data to learn a reward predictor $\hat{r}(x, a)$, and act according to $\arg\max_{a}\hat{r}(x, a)$.

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Example: Deployed policy always takes a_1 on x_1 and a_2 on x_2 .

	a ₁	a ₂
<i>x</i> ₁		
X2		

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Observed

	a_1	a ₂
x_1	.8	?
<i>x</i> ₂	?	.2

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Observed/Estimated

	a_1	a ₂
<i>X</i> ₁	.8/.8	?/.5
X2	?/.5	.2 /.2

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Observed/Estimated/True

	a ₁	a ₂
<i>X</i> ₁	8.\8.\8.	?/.514/1
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Basic observation 1: Generalization alone is not sufficient.

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Basic observation 3: Prediction errors not controlled exploration.

Outline

- Using Exploration
 - Problem Definition
 - Direct Method fails
 - Importance Weighting
 - Missing Probabilities
 - Doubly Robust
- Ooing Exploration

Let $\pi: X \to A$ be a policy mapping features to actions. How do we evaluate it?



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One answer: Collect T exploration samples of the form

$$(x, a, r_a, p_a),$$

where

x = context

a = action

 r_a = reward for action

 p_a = probability of action a

then evaluate:

Value
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The Importance Weighting Trick



Theorem

For all policies π , for all IID data distributions D, Value(π) is an unbiased estimate of the expected reward of π :

$$\mathsf{E}_{(x,\vec{r})\sim D}\left[r_{\pi(x)}\right] = \mathsf{E}[\mathsf{Value}(\pi)]$$

with deviations bounded by

$$O\left(\frac{1}{\sqrt{T\min_{x}p_{\pi(x)}}}\right)$$

Proof: [Part 1]
$$\mathbf{E}_{a\sim p}\left[\frac{r_a\mathbf{1}(\pi(x)=a)}{p_a}\right] = \sum_a p_a \frac{r_a\mathbf{1}(\pi(x)=a)}{p_a} = r_{\pi(x)}$$

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Define new estimator: $\hat{V}(\pi) = \hat{E}_{x,a,r_a} \left[\frac{r_a I(\pi(x)=a)}{\max\{\tau,\hat{p}(a|x)\}} \right]$ where $\tau =$ small number.



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Theorem: For all IID D, for all policies π with $p(a|x) > \tau$

$$|\mathsf{Value}(\pi) - E\hat{V}(\pi)| \leq \frac{\sqrt{\mathsf{reg}(\hat{p})}}{\tau}$$

where $\operatorname{reg}(\hat{p}) = \mathbf{E}_{x \sim D, a \sim p(a|x)}[(p(a|x) - \hat{p}(a|x))^2] = \operatorname{squared loss}$ regret.



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Let
$$\Delta(a,x) = \hat{r}(a,x) - E_{\vec{r}|x}r_a = \text{reward deviation}$$

Let $\delta(a,x) = 1 - \frac{p_a}{\hat{p}_a} = \text{probability deviation}$

Theorem

For all policies π and all (x, \vec{r}) :

$$|\mathsf{Value}'(\pi) - E_{\vec{r}|x}[r_{\pi(x)}]| \leq |\Delta(\pi(x), x)\delta(\pi(x), x)|$$

The deviations multiply, so deviations < 1 means we win!



How do you test things?



Contextual Bandit datasets tend to be highly proprietary. What can you do?

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Contextual Bandit datasets tend to be highly proprietary. What can you do?

- Pick classification dataset.
- Generate (x, a, r, p) quads via uniform random exploration of actions

Apply transform to RCV1 dataset.

```
wget http://hunch.net/~jl/W_raw.tar.gz
```

wget http://hunch.net/~jl/cbify.cc

Output format is:

action:cost:probability | features

Example:

1:1:0.5 | tuesday year million short compan vehicl line stat financ commit exchang plan corp subsid credit issu debt pay gold bureau prelimin refin billion telephon time draw basic relat file spokesm reut secur acquir form prospect period interview regist toront resourc barrick ontario qualif bln prospectus convertibl vinc borg arequip

How do you train?



- Learn $\hat{r}(a,x)$.
- ② Compute for each x the double-robust estimate for each $a' \in \{1, ..., K\}$:

$$\frac{(r-\hat{r}(a,x))I(a'=a)}{p(a|x)}+\hat{r}(a',x)$$

Learn π using a cost-sensitive classifier. We'll use Vowpal Wabbit: http://hunch.net/~vw

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vw -cb 2 -cb_type dr rcv1.train.txt.gz -c -ngram 2 -skips 4 -b 24 -l 0.25 Progressive 0/1 loss: 0.04582

vw -cb 2 -cb_type ips rcv1.train.txt.gz -c -ngram 2 -skips 4 -b 24 -l 0.125 Progressive 0/1 loss: 0.05065

vw -cb 2 -cb_type dm rcv1.train.txt.gz -c -ngram 2 -skips 4 -b 24 -l 0.125 Progressive 0/1 loss: 0.04679

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0.370952	0.378576	44	44.0	known	2	370	0.405983	0.078159	0.000000
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0.092496	0.073252	5568	5568.0	known	1	514	0.143719	0.203254	0.00000
0.082852	0.073207	11135	11135.0	known	2	352	0.121448	1.058181	1.000000
0.072335	0.061816	22269	22269.0	known	2	820	0.101361	0.076899	0.00000
0.064118	0.055902	44537	44537.0	known	2	226	0.086304	-0.138273	0.00000
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0.054813	0.050603	178146	178146.0	known	2	274	0.065937	1.007291	1.000000
0.050256	0.045699	356291	356291.0	known	1	580	0.059258	1.076878	1.000000
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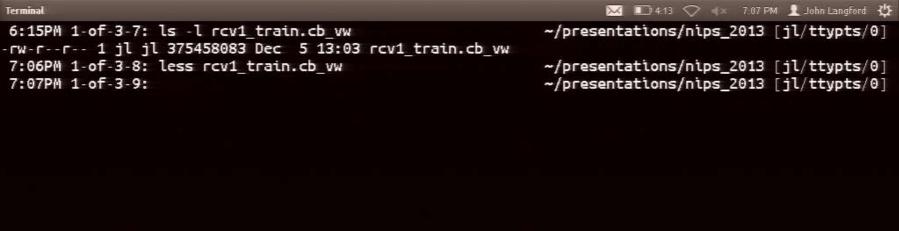
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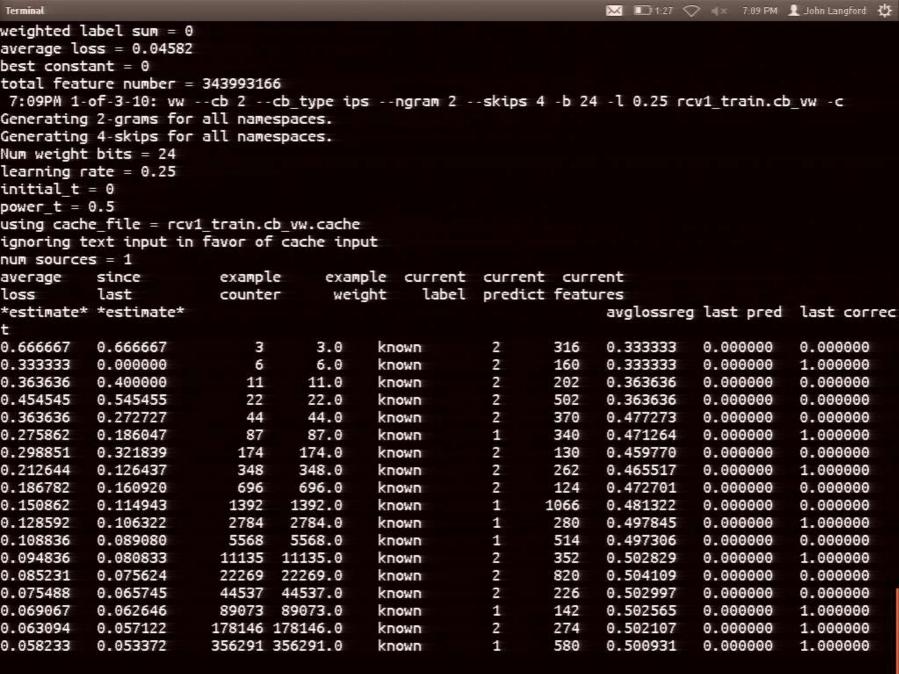
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Terminal
                                                                     6:15PM 1-of-3-7: ls -l rcv1 train.cb vw
                                                              ~/presentations/nips_2013 [jl/ttypts/0]
-rw-r--r-- 1 jl jl 375458083 Dec 5 13:03 rcv1 train.cb vw
7:06PM 1-of-3-8: less rcv1 train.cb vw
                                                              ~/presentations/nips 2013 [jl/ttypts/0]
7:07PM 1-of-3-9: vw --cb 2 --cb type dr --ngram 2 --skips 4 -b 24 -l 0.25 rcv1 train.cb vw -c
Generating 2-grams for all namespaces.
Generating 4-skips for all namespaces.
Num weight bits = 24
learning rate = 0.25
initial t = 0
power t = 0.5
using cache file = rcv1 train.cb vw.cache
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-rw-r--r-- 1 jl jl 375458083 Dec 5 13:03 rcv1 train.cb vw
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                                                               ~/presentations/nips 2013 [jl/ttypts/0]
7:07PM 1-of-3-9: vw --cb 2 --cb type dr --ngram 2 --skips 4 -b 24 -l 0.25 rcv1 train.cb vw -c
Generating 2-grams for all namespaces.
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Num weight bits = 24
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initial t = 0
power t = 0.5
using cache file = rcv1 train.cb vw.cache
ignoring text input in favor of cache input
num sources = 1
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🔀 💷 4:16 🛇 🗱 7:08 PM 👤 John Langford 😃
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6:15PM 1-of-3-7: ls -l rcv1 train.cb vw
                                                                 ~/presentations/nips_2013 [jl/ttypts/0]
-rw-r--r-- 1 jl jl 375458083 Dec 5 13:03 rcv1 train.cb vw
7:06PM 1-of-3-8: less rcv1 train.cb vw
                                                                 ~/presentations/nips 2013 [jl/ttypts/0]
7:07PM 1-of-3-9: vw --cb 2 --cb type dr --ngram 2 --skips 4 -b 24 -l 0.25 rcv1 train.cb vw -c
Generating 2-grams for all namespaces.
Generating 4-skips for all namespaces.
Num weight bits = 24
learning rate = 0.25
initial t = 0
power t = 0.5
using cache file = rcv1 train.cb vw.cache
ignoring text input in favor of cache input
num sources = 1
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0.666667	0.666667	3	3.0	known	2	316	0.334247	0.041716	0.00000
0.333333	0.00000	6	6.0	known	2	160	0.328435	0.016708	1.000000
0.365390	0.403858	11	11.0	known	2	202	0.354719	0.040916	0.00000
0.363327	0.361265	22	22.0	known	2	502	0.344410	0.049526	0.00000
0.370952	0.378576	44	44.0	known	2	370	0.405983	0.078159	0.000000
0.288965	0.205072	87	87.0	known	1	340	0.356304	0.100344	1.000000
0.293865	0.298764	174	174.0	known	2	130	0.322963	0.083125	0.00000
0.198690	0.103516	348	348.0	known	2	262	0.297750	0.357253	1.000000
0.158162	0.117633	696	696.0	known	2	124	0.249183	0.082325	0.00000
0.123245	0.088328	1392	1392.0	known	2	1066	0.215804	0.583740	0.00000
0.111740	0.100234	2784	2784.0	known	1	280	0.176151	0.247207	1.000000
0.092496	0.073252	5568	5568.0	known	1	514	0.143719	0.203254	0.00000
0.082852	0.073207	11135	11135.0	known	2	352	0.121448	1.058181	1.000000
0.072335	0.061816	22269	22269.0	known	2	820	0.101361	0.076899	0.00000
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0.059023	0.053927	89073	89073.0	known	1	142	0.074598	1.061901	1.000000
0.054813	0.050603	178146	178146.0	known	2	274	0.065937	1.007291	1.000000
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	186047	87	87.0	known	1	340	0.471264	0.000000	1.000000
	321839	174	174.0	known	2	130	0.459770	0.000000	0.000000
	126437	348	348.0	known	2	262	0.465517	0.000000	1.000000
	160920	696	696.0	known	2	124	0.472701	0.000000	0.000000
	114943	1392	1392.0	known	1	1066	0.481322	0.000000	0.000000
	106322	2784	2784.0	known	1	280	0.497845	0.000000	1.000000
	089080	5568	5568.0	known	1	514	0.497306	0.000000	0.000000
			11135.0	known	2	352	0.502829	0.000000	1.000000



• Learn $\hat{r}(a,x)$.

② Compute for each x the double-robust estimate for each $a' \in \{1, ..., K\}$:

$$\frac{(r-\hat{r}(a,x))I(a'=a)}{p(a|x)}+\hat{r}(a',x)$$

Δ Learn π using a cost-sensitive classifier. We'll use Vowpal Wabbit: http://hunch.net/~vw

vw -cb 2 -cb_type dr rcv1.train.txt.gz -c -ngram 2 -skips 4 -b 24 -l 0.25 Progressive 0/1 loss: 0.04582

vw -cb 2 -cb_type ips rcv1.train.txt.gz -c -ngram 2 -skips 4 -b 24 -l 0.125 Progressive 0/1 loss: 0.05065

vw -cb 2 -cb_type dm rcv1.train.txt.gz -c -ngram 2 -skips 4 -b 24 -l 0.125 Progressive 0/1 loss: 0.04679

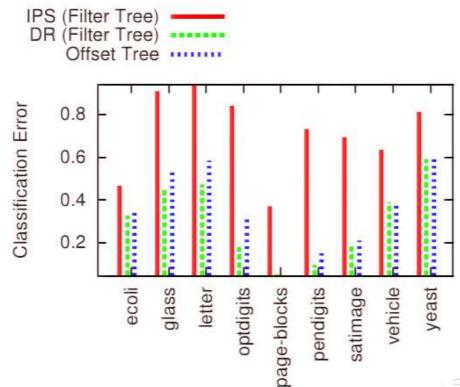
Experimental Results



IPS = Inverse probability

DR = Doubly Robust, with $\hat{r}(a,x) = w_a \cdot x$ Filter Tree = Cost Sensitive Multiclass classifier

Offset Tree = Earlier method for CB learning with same representation



Summary of methods



- Deployment. Aka A/B testing. Gold standard for measurement and cost.
- Oirect Method. Often used by people who don't know what they are doing. Some value when used in conjunction with careful exploration.
- Inverse probability. Unbiased, but possibly high variance.
- Inverse propensity score. For when you don't know or don't trust recorded probabilities. Debugging tool that gives hints, but caution is in order.
- Offset Tree. (not discussed) Only known logarithmic time method.
- Ouble robust. Best known offline method. Unbiased + reduced variance.

Reminder: Contextual Bandit Setting



For
$$t = 1, ..., T$$
:

- 1 The world produces some context $x \in X$
- 2 The learner chooses an action $a \in A$
- **3** The world reacts with reward $r_a \in [0,1]$

Goal: Learn a good policy for choosing actions given context.

What does learning mean? Efficiently competing with some large reference class of policies $\Pi = \{\pi : X \to A\}$:

$$\mathsf{Regret} = \max_{\pi \in \Pi} \mathsf{average}_t (r_{\pi(x)} - r_a)$$



Exploration = Choosing not-obviously best actions to gather information for better performance in the future.

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Exploration = Choosing not-obviously best actions to gather information for better performance in the future.

There are two kinds:

- **Deterministic.** Choose action A, then B, then C, then A, then B, ...
- 2 Randomized. Choose random actions according to some distribution over actions.



Exploration = Choosing not-obviously best actions to gather information for better performance in the future.

There are two kinds:

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- 2 Randomized. Choose random actions according to some distribution over actions.

We discuss Randomized here.

- There are no good deterministic exploration algorithms in this setting.
- Supports off-policy evaluation. (See first half.)
- 3 Randomize = robust to delayed updates, which are very common in practice.

Reminder: Contextual Bandit Setting



For
$$t = 1, ..., T$$
:

- 1 The world produces some context $x \in X$
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We discuss Randomized here.

- There are no good deterministic exploration algorithms in this setting.
- Supports off-policy evaluation. (See first half.)
- 3 Randomize = robust to delayed updates, which are very common in practice.

Outline



- Using Exploration
 - Problem Definition
 - Direct Method fails
 - Importance Weighting
 - Missing Probabilities
 - Oubly Robust
- Ooing Exploration
 - Exploration First
 - ② ε-Greedy
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Initially, $h = \emptyset$

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- Observe x.
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For the next *T* rounds, use empirical best.



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- 4 + Easiest approach: offline prerecorded exploration can feed into any learning algorithm. See first half.
- Doesn't adapt when world changes.
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Policy_Elimination

Let $\Pi_0 = \Pi$ and $\mu_t = 1/\sqrt{Kt}$ and $\eta_t(\pi) = \text{empirical reward}$ For each t = 1, 2, ...

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Can you do better?



Can you do better?

Not in general.

Theorem: For all algorithms, there exists problems imposing regret:

$$\tilde{\Omega}\left(\sqrt{\frac{|A|\ln|\Pi|}{T}}\right)$$

Better 2: Thompson Sampling



Always maintain a Bayesian posterior over policies.

On each round sample policy from posterior, and act according to it.

Can you do better?



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An efficient special case: Gaussian Posterior.

Thompson Sampling

Let w = mean 0 multivariate gaussian.

For each $t = 1, 2, \ldots$

- ① Draw $w' \sim w$
- Observe x
- Observe reward r.
- 3 Bayesian update w with (x, a, r).

What does it mean?



- +Efficient special cases for Gaussian posteriors.
- 4 +Known to work well empirically sometimes.
- **3** -Not robust to model misspecification: $\tilde{\Omega}\left(\frac{|\Pi|}{T}\right)$ regret.



Starter	
Baseline	
Purring	
Shiny	
Something to try	



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For the next T rounds, use empirical best.

Suppose all examples are drawn from a fixed distribution $D(x, \vec{r})$.

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What is exploration?



Exploration = Choosing not-obviously best actions to gather information for better performance in the future.

There are two kinds:

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We discuss Randomized here.

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Reminder: Contextual Bandit Setting



For
$$t = 1, ..., T$$
:

- 1 The world produces some context $x \in X$
- 2 The learner chooses an action $a \in A$
- **3** The world reacts with reward $r_a \in [0, 1]$

Goal: Learn a good policy for choosing actions given context.

What does learning mean? Efficiently competing with some large reference class of policies $\Pi = \{\pi : X \to A\}$:

$$\mathsf{Regret} = \max_{\pi \in \Pi} \ \mathsf{average}_t (r_{\pi(x)} - r_a)$$

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Better 1: Policy Elimination



Policy_Elimination

Let $\Pi_0 = \Pi$ and $\mu_t = 1/\sqrt{Kt}$ and $\eta_t(\pi) = \text{empirical reward}$ For each t = 1, 2, ...

- ① Choose distribution P over Π_{t-1} s.t. for every remaining policy π , the expected variance of a value estimate is small.
- Observe x
- 3 Let p(a) = fraction of P choosing a given x.
- **1** Choose $a \sim p$ and observe reward r
- **1** Let Π_t = remaining near empirical best policies.

Theorem: With high probability Policy Elimination has regret

$$O\left(\sqrt{\frac{|A|\ln|\Pi|}{T}}\right)$$

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- ① Choose distribution P over Π_{t-1} s.t. $\forall \pi \in \Pi_{t-1}$: $\mathbf{E}_{\mathbf{x} \sim D_{\mathbf{X}}} \left[\frac{1}{(1-K\mu_{t})\Pr_{\pi' \sim P}(\pi'(\mathbf{x})=\pi(\mathbf{x}))+\mu_{t}} \right] \leq 2K$
- observe x
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What does this mean?



- Doesn't adapt when world changes.
- 2 ++Much more efficient exploration. Only efficient in special cases.
- - Much Harder Approach: Need to keep track of policies, which is often intractable.

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- observe x
- **3** Let $p(a) = (1 K\mu_t) \Pr_{\pi \sim P}(\pi(x) = a) + \mu_t$
- **1** Choose $a \sim p$ and observe reward r
- **3** Let $\Pi_t = \{ \pi \in \Pi_{t-1} : \eta_t(\pi) \ge \max_{\pi' \in \Pi_{t-1}} \eta_t(\pi') K\mu_t \}$

Theorem: With high probability Policy_Elimination has regret

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What does this mean?



- -Harder Approach: Need online learning algorithm to use + keeping track of deviation bound.
- 4 +Adapts when world changes.
- 4 Heither under nor over exploration.

Is it possible to do better?

	Supervised	$ au$ -first/ ϵ -greedy/epoch-greedy
Regret	$O\left(\left(\frac{\ln \Pi }{T}\right)^{\frac{1}{2}}\right)$	$O\left(\left(\frac{ A \ln \Pi }{T}\right)^{\frac{1}{3}}\right)$

What is exploration?



Exploration = Choosing not-obviously best actions to gather information for better performance in the future.

There are two kinds:

- **Deterministic.** Choose action A, then B, then C, then A, then B, ...
- 2 Randomized. Choose random actions according to some distribution over actions.

Summary of methods



- Deployment. Aka A/B testing. Gold standard for measurement and cost.
- ② Direct Method. Often used by people who don't know what they are doing. Some value when used in conjunction with careful exploration.
- Inverse probability. Unbiased, but possibly high variance.
- Inverse propensity score. For when you don't know or don't trust recorded probabilities. Debugging tool that gives hints, but caution is in order.
- Offset Tree. (not discussed) Only known logarithmic time method.
- Ouble robust. Best known offline method. Unbiased + reduced variance.

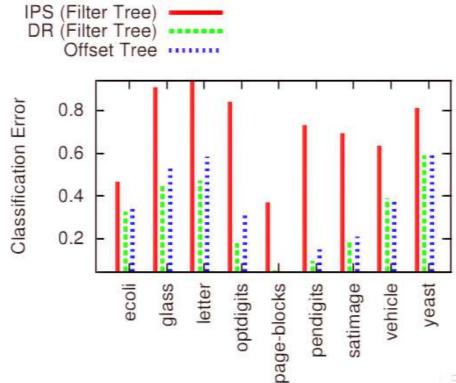
Experimental Results



IPS = Inverse probability

DR = Doubly Robust, with $\hat{r}(a,x) = w_a \cdot x$ Filter Tree = Cost Sensitive Multiclass classifier

Offset Tree = Earlier method for CB learning with same representation



- Learn $\hat{r}(a,x)$.
- ② Compute for each x the double-robust estimate for each $a' \in \{1, ..., K\}$:

$$\frac{(r-\hat{r}(a,x))I(a'=a)}{p(a|x)}+\hat{r}(a',x)$$

Δ Learn π using a cost-sensitive classifier. We'll use Vowpal Wabbit: http://hunch.net/~vw

vw -cb 2 -cb_type dr rcv1.train.txt.gz -c -ngram 2 -skips 4 -b 24 -l 0.25 Progressive 0/1 loss: 0.04582

vw -cb 2 -cb_type ips rcv1.train.txt.gz -c -ngram 2 -skips 4 -b 24 -l 0.125 Progressive 0/1 loss: 0.05065

vw -cb 2 -cb_type dm rcv1.train.txt.gz -c -ngram 2 -skips 4 -b 24 -l 0.125 Progressive 0/1 loss: 0.04679

How do you test things?



Contextual Bandit datasets tend to be highly proprietary. What can you do?

- Pick classification dataset.
- Generate (x, a, r, p) quads via uniform random exploration of actions

Can we do better?



Suppose we have a (possibly bad) reward estimator $\hat{r}(a,x)$. How can we use it?

Value'
$$(\pi)$$
 = Average $\left(\frac{(r_a - \hat{r}(a, x))\mathbf{1}(\pi(x) = a)}{p_a} + \hat{r}(\pi(x), x)\right)$

Let
$$\Delta(a,x) = \hat{r}(a,x) - E_{\vec{r}|x}r_a = \text{reward deviation}$$

Let $\delta(a,x) = 1 - \frac{p_a}{\hat{p}_a} = \text{probability deviation}$

Theorem

For all policies π and all (x, \vec{r}) :

$$|\mathsf{Value}'(\pi) - E_{\vec{r}|x}[r_{\pi(x)}]| \leq |\Delta(\pi(x), x)\delta(\pi(x), x)|$$

The deviations multiply, so deviations < 1 means we win!



What if you don't know probabilities?



Suppose p was:

- misrecorded "We randomized some actions, but then the Business Logic did something else."
- 2 not recorded "We randomized some scores which had an unclear impact on actions".
- nonexistent "On Tuesday we did A and on Wednesday B".

Learn predictor $\hat{p}(a|x)$ on $(x, a)^*$ data.

Define new estimator: $\hat{V}(\pi) = \hat{E}_{x,a,r_a} \left[\frac{r_a I(\pi(x)=a)}{\max\{\tau,\hat{p}(a|x)\}} \right]$ where $\tau =$ small number.

Method 3: The Importance Weighting Trick



Let $\pi: X \to A$ be a policy mapping features to actions. How do we evaluate it?

One answer: Collect T exploration samples of the form

$$(x, a, r_a, p_a),$$

where

x = context

a = action

 r_a = reward for action

 p_a = probability of action a

then evaluate:

Value
$$(\pi)$$
 = Average $\left(\frac{r_a \mathbf{1}(\pi(x) = a)}{p_a}\right)$

Method 3: The Importance Weighting Trick



Let $\pi: X \to A$ be a policy mapping features to actions. How do we evaluate it?

The Importance Weighting Trick



Theorem

For all policies π , for all IID data distributions D, Value(π) is an unbiased estimate of the expected reward of π :

$$\mathsf{E}_{(x,\vec{r})\sim D}\left[r_{\pi(x)}\right] = \mathsf{E}[\mathsf{Value}(\pi)]$$

with deviations bounded by

$$O\left(\frac{1}{\sqrt{T\min_{x} p_{\pi(x)}}}\right)$$

Proof: [Part 1]
$$\mathbf{E}_{a \sim p} \left[\frac{r_a \mathbf{1}(\pi(x) = a)}{p_a} \right] = \sum_a p_a \frac{r_a \mathbf{1}(\pi(x) = a)}{p_a} = r_{\pi(x)}$$